Ttec Holdings, Inc.

TTEC

Nasdaq; other; SIC 7363, Services-Help Supply Services; CIK 0001013880

B

second fifth of 316 graded peers in other

rank 80 of 316; percentile 25.1; sampling error 2.7 points; lower is stronger

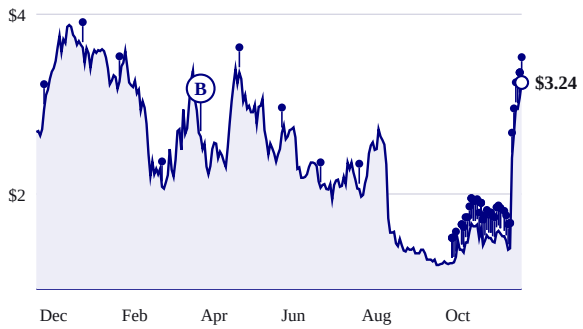
A B C D E

B, the elk



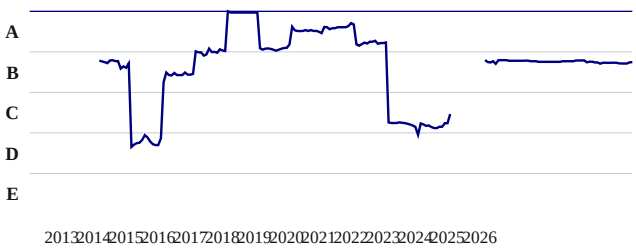
Scoreboard	
Profitability	A percentile 12.0
Solvency	B/C percentile 38.5
Growth and financing	D percentile 69.5
Reliability	0.91 AUC filers with $591M to $2.67B assets; 95% interval 0.88 to 0.94; 160 events, 2020 to 2025
Peer failure rate	1.01% a year Item 1.03 bankruptcies, same asset band, 2012 to 2025
Size band	$591M to $2.67B assets total assets $1.5B
Standard universe	inside revenue above $1M and assets above $10M
Warnings	none triggered not computable: distress, fortress balance sheet
Inputs computable	7 of 13
Graded from	filings received through Feb 26, 2026 265 days before the rescan; latest periodic filing 10-Q received Nov 9, 2026
Last close	$3.25 2026-11-17; market equity $160.5M; no price enters the letter

Share price, twelve months to the rescan



Split-adjusted close. Each lollipop is a rescan and carries the letter held then.

Letter at every rescan, 2012 to 2026



Sector percentile at each rescan, stronger toward the top; facts filed by each date only.

Business, in the company's words

opening of Item 1 of the 10-K received Feb 26, 2026

Founded in 1982, TTEC Holdings, Inc. ("TTEC", "the Company", "we", "our", or "us"; pronounced "T-TEC") is a global customer experience ("CX") technology and services outsourcing partner for marquee and high-growth brands and public sector clients. The Company designs, builds, and operates Artificial Intelligence ("AI") enabled customer experiences across live interaction channels and provides data-driven digital solutions to help clients improve customer satisfaction and loyalty, increase customer revenue and profitability, and optimize overall cost to serve.

The thirteen inputs

lower percentile is stronger; sleeves and inputs within a sleeve carry equal weight

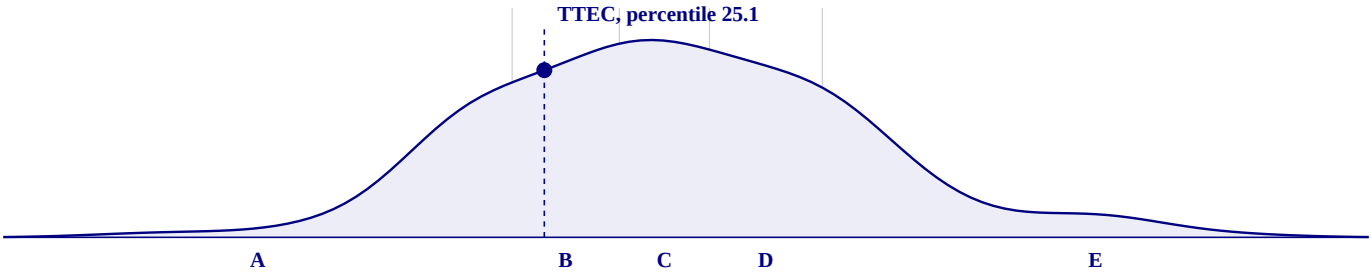
Input	Value	Peer median	Percentile, 0 to 100	Pct	Peers	Period end
Profitability, sleeve percentile 12.0						
Gross profitability	not computable	26.8%				
one or more required annual facts are missing						
Return on invested capital	not computable	10.0%				

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one or more required annual facts are missing						
Accruals ratio	(19.3%)	(5.8%)		12.0	459	2025-12-31
Gross margin stability, five years	not computable	2.1 pts				
five annual gross margins are required; found 0						
Solvency, sleeve percentile 38.5						
Altman Z double-prime	1.72	2.06		46.8	358	2025-12-31
Net debt to EBITDA	not computable	2.36x				
one or more required annual facts are missing						
Interest coverage	not computable	2.93x				
latest aligned inputs end 2023-12-31; latest annual assets end 2025-12-31						
Current ratio	1.89x	1.32x		30.3	463	2025-12-31
Growth and financing, sleeve percentile 69.5						
Revenue growth, three-year compound	(4.4%)	5.0%		79.6	378	2025-12-31
Free cash flow growth, three-year compound	16.1%	8.9%		40.1	213	2025-12-31
Reinvestment rate	not computable	13.3%				
pretax income must exceed the validity floor and imply a 0%-100% tax rate						
Asset growth, three years	(11.4%)	4.0%		89.8	403	2025-12-31
Net share issuance, one year	1.7%	(0.5%)		68.5	353	2026-02-20

Among 316 peers

other; letters are fifths of this list



Composite score of every graded peer, smoothed; vertical rules are the letter band edges; stronger to the left.

Rank	Company	Percentile	Letter	Warnings
75	Castellum, Inc. (CTM)	23.5	B	
76	Tutor Perini Corp. (TPC)	23.8	B	fortress balance sheet
77	Etsy Inc. (ETSY)	24.1	B	
78	Koppers Holdings Inc. (KOP)	24.4	B	
79	Prog Holdings, Inc. (PRG)	24.8	B	
80	Ttec Holdings, Inc. (TTEC)	25.1	B	
81	Exponent Inc. (EXPO)	25.4	B	
82	Medpace Holdings, Inc. (MEDP)	25.7	B	
83	DocGo Inc. (DCGO)	26.0	B	late filer, fortress balance sheet
84	Healthequity, Inc. (HQY)	26.3	B	
85	Costar Group, Inc. (CSGP)	26.7	B	fortress balance sheet

What the price implies

at the 2026-11-17 close; none of these enters the grade

Measure	Value	Peer median	Percentile
Twelve-month price change, skipping the latest month	(62.8%)	0.06%	5
Distance from 52-week high	(16.5%)	(24.7%)	66
EBIT to enterprise value	not computable	4.5%	
Free cash flow yield	51.9%	4.2%	98
Book value to price	0.53	0.37	68

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Sales to price	13.36	0.69	96
Composite equity issuance, five years	(1.4%)	(9.4%)	64
Relative strength against the sector, log excess return	(1.11)	(0.12)	5
Twelve-month failure probability, CHS model	not computable	0.03%	

Diagnostics

shown on every report; none enters the grade

Measure	Value
Piotroski F-score None of 9, period end 2025-12-31	
Return on assets above zero	fail
Operating cash flow above zero	pass
Return on assets improved	pass
Operating cash flow exceeds net income	pass
Long-term leverage fell	fail
Current ratio improved	pass
No new shares issued	fail
Gross margin improved	fail
Asset turnover improved	pass
Cash, filings, liquidity	
Cash and equivalents	$91.1M
Operating cash flow, four quarters	$118.5M
Months of runway	not finite
Days since last periodic filing	9 (10-Q received Nov 9, 2026)
Median daily dollar volume, 63 sessions	$488,827

Sources

every fact behind the inputs; each row links to its filing index on sec.gov

#	Concept	XBRL tag	Value	Period end	Received	Form	Accession
1	net income	us-gaap:NetIncomeLoss	-$192.5M	2025-12-31	2026-02-26	10-K	26-020532
2	operating cash flow	us-gaap:NetCashProvidedByUsedInOperatingActivities	$121.1M	2025-12-31	2026-02-26	10-K	26-020532
3	assets	us-gaap:Assets	$1.5B	2025-12-31	2026-02-26	10-K	26-020532
4	assets	us-gaap:Assets	$1.8B	2024-12-31	2026-02-26	10-K	26-020532
5	current assets	us-gaap:AssetsCurrent	$673.4M	2025-12-31	2026-02-26	10-K	26-020532
6	current liabilities	us-gaap:LiabilitiesCurrent	$356.0M	2025-12-31	2026-02-26	10-K	26-020532
7	retained earnings	us-gaap:RetainedEarningsAccumulatedDeficit	$354.2M	2025-12-31	2026-02-26	10-K	26-020532
8	operating income	us-gaap:OperatingIncomeLoss	-$117.1M	2025-12-31	2026-02-26	10-K	26-020532
9	book equity	us-gaap:StockholdersEquityIncludingPortionAttributableT...	$112.9M	2025-12-31	2026-02-26	10-K	26-020532
10	liabilities	us-gaap:Liabilities	$1.4B	2025-12-31	2026-02-26	10-K	26-020532
11	operating income	us-gaap:OperatingIncomeLoss	$118.0M	2023-12-31	2026-02-26	10-K	26-020532
12	interest expense	us-gaap:InterestExpense	$78.3M	2023-12-31	2024-02-29	10-K	24-002207
13	revenue	us-gaap:RevenueFromContractWithCustomerExcludingA...	$2.1B	2025-12-31	2026-02-26	10-K	26-020532
14	revenue	us-gaap:RevenueFromContractWithCustomerExcludingA...	$2.2B	2024-12-31	2026-02-26	10-K	26-020532
15	revenue	us-gaap:RevenueFromContractWithCustomerExcludingA...	$2.5B	2023-12-31	2026-02-26	10-K	26-020532
16	revenue	us-gaap:RevenueFromContractWithCustomerExcludingA...	$2.4B	2022-12-31	2025-02-27	10-K	25-001823
17	capital expenditure	us-gaap:PaymentsToAcquirePropertyPlantAndEquipment	$38.1M	2025-12-31	2026-02-26	10-K	26-020532
18	operating cash flow	us-gaap:NetCashProvidedByUsedInOperatingActivities	-$58.8M	2024-12-31	2026-02-26	10-K	26-020532
19	capital expenditure	us-gaap:PaymentsToAcquirePropertyPlantAndEquipment	$45.2M	2024-12-31	2026-02-26	10-K	26-020532
20	operating cash flow	us-gaap:NetCashProvidedByUsedInOperatingActivities	$144.8M	2023-12-31	2026-02-26	10-K	26-020532
21	capital expenditure	us-gaap:PaymentsToAcquirePropertyPlantAndEquipment	$67.8M	2023-12-31	2026-02-26	10-K	26-020532
22	operating cash flow	us-gaap:NetCashProvidedByUsedInOperatingActivities	$137.0M	2022-12-31	2025-02-27	10-K	25-001823
23	capital expenditure	us-gaap:PaymentsToAcquirePropertyPlantAndEquipment	$84.0M	2022-12-31	2025-02-27	10-K	25-001823
24	depreciation amortization	us-gaap:Depreciation	$53.9M	2025-12-31	2026-02-26	10-K	26-020532
25	pretax income	us-gaap:IncomeLossFromContinuingOperationsBeforeInc...	-$170.2M	2025-12-31	2026-02-26	10-K	26-020532
26	income tax	us-gaap:IncomeTaxExpenseBenefit	$14.8M	2025-12-31	2026-02-26	10-K	26-020532

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27	current assets	us-gaap:AssetsCurrent	$652.3M	2024-12-31	2026-02-26	10-K	26-020532
28	current liabilities	us-gaap:LiabilitiesCurrent	$353.9M	2024-12-31	2026-02-26	10-K	26-020532
29	assets	us-gaap:Assets	$2.2B	2023-12-31	2025-02-27	10-K	25-001823
30	assets	us-gaap:Assets	$2.2B	2022-12-31	2025-02-27	10-K	25-001823
31	shares outstanding	dei:EntityCommonStockSharesOutstanding	48,565,548	2026-02-20	2026-02-26	10-K	26-020532
32	shares outstanding	dei:EntityCommonStockSharesOutstanding	47,757,848	2025-02-21	2025-02-27	10-K	25-001823

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